



# City of Hamtramck

3401 Evaline Street Hamtramck, Michigan 48212

Telephone 313-876-7700

## FOR IMMEDIATE RELEASE

CONTACT: Kathy Angerer, Director of Community and Government Affairs  
kangerer@hamtramckcity.com

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### **CITY OF HAMTRAMCK ANNOUNCES CHANGES TO PHONE SYSTEM**

HAMTRAMCK - The City of Hamtramck is proud to announce that the antiquated phone system(s) have been replaced with a new state-of-the-art phone system that will serve our residents and community in a better way.

The new system will result in city departments being able to provide better customer service due to more memory capacity, a better dial by name directory and new and better features when answering and transferring telephone calls.

“The city has struggled with an obsolete phone system for years. I am proud that city administration has found a more functional system that is not only state-of-the-art, but costs far less than the existing system. It is a great solution to what was a constant problem,” said Mayor Karen Majewski.

Along with the new phone system, the City of Hamtramck will also have a new telephone number and some new department extension numbers.

In the case of emergency, residents will **ALWAYS** be able to reach our Hamtramck Police Department and Hamtramck Fire Department by calling **911. THAT WILL NOT CHANGE.** For non-emergency calls to HPD, please dial (313) 800-5281 and for non-emergency calls to the HFD, please dial (313) 305-4503.

The NEW Hamtramck City telephone number is: (313) 800-5233

The NEW 31<sup>st</sup> District Court telephone number is: (313) 800-5248

The NEW Hamtramck Library telephone number is: (313) 733-6821

**Residents are encouraged to listen to the entire menu before making a selection as many menu options have changed.**

The City of Hamtramck continually seeks new and innovative ways to serve our residents and keep our costs down. This phone system is just one of the ways that we will keep our commitment to serve our residents in the best possible and economic way.