



City of HAMTRAMCK

Understanding your New Water and Sewer Bill Layout


1 Bill at a Glance:
Includes information about the amount due, due date, and the last payment received. If you have a past due balance, this box will be highlighted RED.

2 Account Information:
Provides the account name, account number, and service address.

3 Graph of your Monthly Usage:
The graph shows your monthly usage over the past twelve months. The graph is in billing units. Billing units are measured in hundred cubic feet (CCF), 1 CCF = approx. 748 gallons. The blue section below the graph shows the usage in gallons.

4 City Messages:
Provides important information about your account or other City notifications.

5 Payment Stub:
Detach this stub and return it with your payment. Payments submitted after the due date will be charged a 5% penalty.



**CITY OF HAMTRAMCK
DEPARTMENT OF PUBLIC SERVICES
3401 EVALINE
HAMTRAMCK, MI 48212**

Account Name: JOHN SMITH
Account Number: 1234567
Service Address: 123 ANYWHERE STREET

1

Total Amount due by 10/08/2019

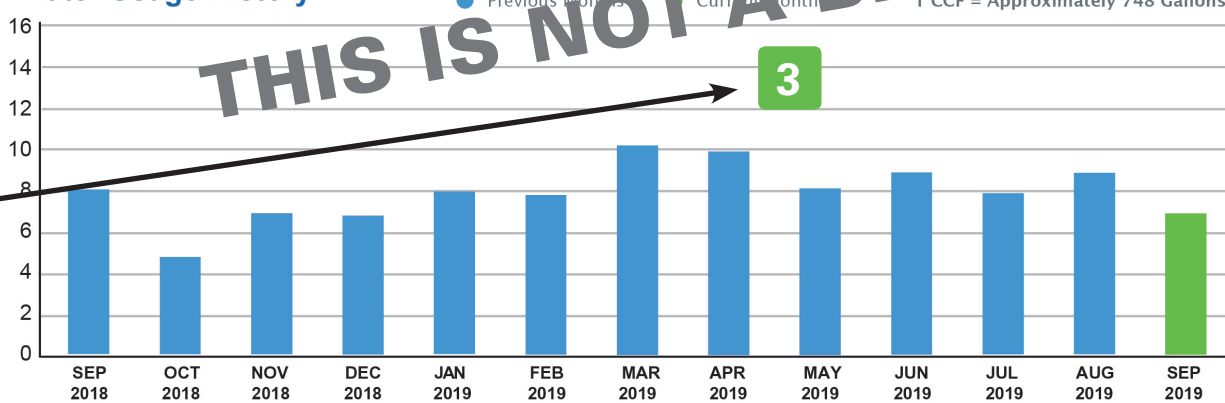
\$ 211.91

Thank you, we received your last payment of \$133.68 on 07/30/2019

2

Water Usage History

Previous Month: [dot] Current Month: [dot] 1 CCF = Approximately 748 Gallons



*1 unit = 100 Cubic Feet (CCF) 1 CCF = 748.019 Gallons

My Water Usage This Month

5,236 Gallons

Ending Read 94
Beginning Read 87

7

Estimated Actual CCF

My Water Usage Same Month Last Year


5,984 Gallons

City Messages

THIS IS NOT A BILL

Additional Bill Information on back

Detach and return the below portion with your payment



**CITY OF HAMTRAMCK
DEPARTMENT OF PUBLIC SERVICES
3401 EVALINE
HAMTRAMCK, MI 48212**

Make checks payable to:
City of Hamtramck

Bill Date: 09/05/2019
Account Number: 1234567
Service Address: 123 ANYWHERE STREET

Total Amount Due by 10/08/2019 **\$ 211.91**

If paid after 08/18/2019 \$ 217.28

Amount Enclosed: \$ _____
Payments submitted after due date will be charged a 5% penalty

JOHN SMITH
123 ANYWHERE STREET
HAMTRAMCK MI 99990

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CITY OF HAMTRAMCK
PO BOX 33755
DETROIT MI 48232-3755

Understanding your New Water and Sewer Bill Layout (continued)

6 Account and Meter Information:

Provides the account name, number, address, customer class, billing period, meter size and read date.

Account Information

Account Name: JOHN SMITH
 Account Number: 1234567
 Service Address: 123 ANYWHERE ST
 Customer Class: Residential
 Service Dates: 08/11/2018 to 09/04/2019
 Billing Date: 09/05/2019

Meter Information

Meter Number: 63398011
 Meter Size: 5/8"
 Start Read Date: 08/10/2019
 Beginning Meter Read: 87
 End Read Date: 09/04/2019
 Ending Meter Read: 94
 Usage: 7
 Days Billed: 25 Days

Bill Details

Previous Balance \$104.60
 Current Charge \$107.31
 Total Amount Due \$211.91

Penalty of \$0.00 added since your last invoice has been included in your previous balance

Current Water Charges

Water Usage \$23.73
 Ready to Serve - Water \$12.59

Current Sewer Charges

Sewer Usage \$33.46
 Ready to Serve - Sewer \$30.53

Current Sanitation Charges

Sanitation Fee \$7.00

Total Current Charges \$ 107.31

Total Amount due by 10/08/2019 \$ 211.91

7 Billing Details:

Charges include any previous balance, current charges and total amount due. **Water Usage** is based on the amount of water used that billing period as registered by the meter. **Sewer Usage** is also based on the water usage, and billed at the sewer rate. **Ready to Serve-Water and Sewer** are monthly flat rate charges based on the meter size for maintaining the water and sewer system.

8 Payment Plan Agreement (PPA):

This section shows the PPA amount due and the balance, if the resident has a PPA.

9 Variety of ways to pay your bill:

You may use our dropbox, pay online, by mail, in person, or use a (DIVDAT) kiosk.

THIS IS NOT A BILL

Easy ways to pay



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Online
www.hamtramck.us



Mail
 PO BOX 33755
 Detroit MI 48232-3755



In person
 Treasurer's Office
 3401 Evaline
 Hamtramck, MI 48212

24/7 Dropbox Inside City Hall Entryway

Office Hours:
 8:00 A.M To 4:00 P.M. Monday - Friday
 For Information:
 (313) 800-5233 Ext. 355