

City of Hamtramck



Site Plan Review Process – Feedback

In an effort to improve our procedures and processes, we are looking for feedback from those who have experienced the Site Plan Review Process. This voluntary survey will help city personnel learn from residents, clients, and contractors about the efficiency and effectiveness of our existing Site Plan Review Process and update as needed. **Please note: this questionnaire is meant for internal use only. It will have zero effect on you and any past/present/future projects.**

Name / DBA: _____ Project: _____

1. Please indicate the category to which you belong below:
 Resident Contractor Commercial Property Owner Business Owner
 Other: _____
2. Did you find the Site Plan Review Process to be well organized, and easy to navigate?
 Yes Somewhat No—Please explain: _____
3. How did you find the pace of the Site Plan Review Process?
 Too fast: Difficult to keep up. Quick and efficient Medium Slower than most communities
 No action: Requiring my constant intervention to move the process along.
4. Did you feel that the Plan Commission was thorough; understanding your concerns and addressing all of the important and relevant items?
 Yes No—Please explain: _____
5. Were the City staff and/or Plan Commission responsive to your questions, comments, and concerns?
 Yes They tried, but lacked enough knowledge or skills to address my issues
 No – Please Explain: _____
6. Did you find the Site Plan Review to be a fair and judicious process compared to other municipalities?
 Yes No—Please explain: _____
7. Did you feel that the final decision was consistent with the governing guidelines of the Site Plan Review Process?
 Yes No—Please explain: _____

Please write any additional comments, if any:
