

How to Pay & How to Avoid a Violation August 2021

1. Q: How do I pay the new parking meters?

A: There are four ways: Coins, credit card, mobile app and Concierge Auto Pay

2. Q: How do I avoid receiving a parking ticket?

A: Pay the parking meter in any of four ways see this video for an example

<https://vimeo.com/270795606>.

3. Q: What if I forget to pay the meter?

A: Everyone forgets right? The Sentry meter forgives and forgets. Even if you don't remember to pay the meter there is a grace period that lets you pay. If you park in a 3 hours spot and don't pay you have 2 hours and 59 mins to pay. You just need to remember to pay before you leave your space. No other meter is more forgiving than this!

4. Q. Can I purchase a parking permit to park at any meter?

A: Yes using the **Concierge Auto Pay**™ feature inside the Sentry Mobile phone app allows you to create a parking permit for life. You are only charged when you park and will never receive a ticket **UNLESS:**

- a) You stay longer than permitted e.g. 3 hours on street.
- b) Your license plate changes
- c) Your credit card decline payment.