ENFORCEMENT INFORMATION

If you forget to pay when you arrive, you can pay when you return, provided you have not moved your car out of the parking space and do not exceed the 3 hour maximum.

Parkers can now add parking time from anywhere by using the Sentry Mobile app or by buying additional time using your space number from any Sentry pay station. You can also enable the AutoPay function in the Sentry Mobile App by adding funds to your account using a credit card or debit card.

Parkers in violation will receive a ticket in the mail that will include photographic evidence of the violation.

A violation will occur if you:

1. Do not pay at all and stay beyond the initial 5 minute grace period
2. You run out of time and do not pay for the additional time before you leave the parking space
3. You exceed the maximum time of 3 hours

Enforcement Hours are 8am to 8PM

Monday – Saturday

Max time on the street is 3 hours

Max time in the lots is 12 hours

WHAT DO THE LIGHTS MEAN?

- 🔵 Available
- 🟡 Initial Grace Period
- 🟢 Paid
- 🔴 In Violation

*The colored light on the device at the rear of your vehicle applies to your parking session

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PARK SMART AND EASY

GET THE APP

SAVE TIME. SAVE MONEY.

SCAN QR CODE TO DOWNLOAD THE SENTRY MOBILE APP

Download on the App Store

GET IT ON Google Play

PARK SMART AND EASY

Introducing a New Parking Experience

Pay Station

SENTRY MOBILE

PARKING PAY STATION TIPS & INFORMATION

- The colored light on the device at the rear of your vehicle applies to your parking session

- Ensure your vehicle is parked within the designated lines of the parking space. Parking outside of the designated parking space area may result in loss of payment.

- Moving your vehicle to another parking space after you have made a payment will result in loss of payment.

- The Sentry pay station will display parking rates, parking enforcement hours and acceptable forms of payment.

- Sentry pay stations will only accept payment up to the maximum time allowed by the city. Once your parking time has expired, you must vacate the parking space.

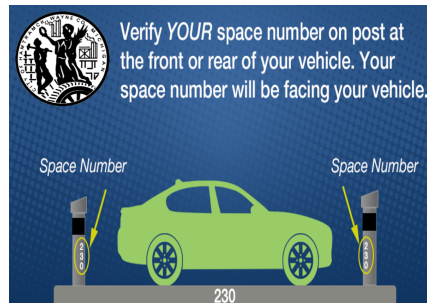- Sentry pay stations will reject attempts to extend parking time beyond the maximum time allowed per space.

Pay Station

PURCHASING TIME AT A SENTRY PAY STATION

- To awaken the pay station from its idle state, touch the LED display or press the "Start" button, located below the station's screen.

- Enter your space number

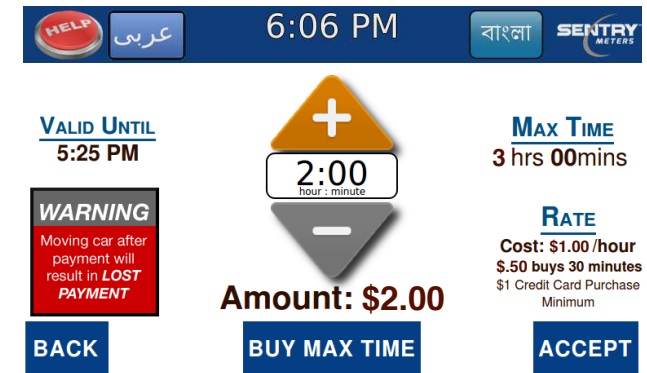- Use the Pay Station's Space Map if you need help locating your space number.

Verify *YOUR* space number on post at the front or rear of your vehicle. Your space number will be facing your vehicle.

TO MAKE A PURCHASE USING COINS

Insert each coin into the coin slot.

TO MAKE A DEBIT/CREDIT CARD PURCHASE:

Swipe your debit or credit card through the designated card reader located beneath the pay station's LED touch screen (magstripe on the right side facing downwards for downward angled card readers — or — magstripe facing outward to the right for upright facing card readers).

*The minimum purchase amount for all debit/ credit card transactions is $1.00.

Touch the "+" or "−" buttons on the pay station's LED touch screen to adjust how much time you would like to purchase.

Press the "Accept" button to complete your transaction.

You can select the option to receive an email receipt for your Debit/Credit Card Payments.

Once you have completed your Coin or Credit/ Debit Card transaction, your space will light up in the color of green on the LED display.

With AutoPay, your parking session will be paid for out of your account automatically if you park on the street. You will not receive a ticket unless you exceed the maximum time limit per stay, which is 3 hours on the street.